



FOR YOUTH DEVELOPMENT®
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FOR SOCIAL RESPONSIBILITY

2020 Summer Camp FAQ's for Parents

Below is a list of Frequently Asked Questions that we at the Y are anticipating. It is not an exhaustive list but one that we feel is comprehensive. It is a working document and will be located on the Y's website at <https://nmymca.org/camps>

Q: How will staff training be any different this year to meet the guidelines set by local and state health officials?

A: Pre camp staff training will consist of both virtual and in person training. Topics such as small group management, rainy day activities as well as the importance of social distancing as best we can this summer are just a few of the training topics covered. Additionally, staff will be trained on safe practices as it relates to hand hygiene, sanitation (cleaning and disinfecting policies), use of a mask (for staff) when social distancing is not possible, and illness policies outlined in the NH Universal Guidelines.

Q: What is your communication plan to parents in the event there is a report made of a positive case of COVID-19 this summer by a camper and/or staff member?

A: Upon notification by local and/or state health officials of a positive case by a camper and/or staff member, an email to all camp families will be sent out.

Q: What if someone who lives outside of our household notifies me that they have a confirmed case of COVID-19, who should I notify at your camp?

A: Please contact the Camp Director as soon as possible:
Tiffany Joslin (Camp Sargent) at tjoslin@nmymca.org
Tracy Beauregard (Sports Camp) at tbeauregard@nmymca.org
Kristen Capriotti (Camp Create) at kcapriotti@nmymca.org.

After receiving such news, the Camp Director will notify the YMCA Chief Operating Officer and a call will be made to The Bureau of Infection Disease Control (BIDC) at 603-271-4496. The YMCA will then follow their instructions for any and all next steps.

Q: To cut down on chances of exposure will my child be in the same group with the same counselor as long as they are coming to camp for this summer?

A: Yes, whenever possible! This is something that we have always tried our best to do in years past for consistency purposes between the campers, staff and parents. Our intention is to do this but at times there *might* be scenarios where it is not possible.

YMCA OF GREATER NASHUA

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Q: What is your plan for daily health screenings for staff and campers?

A: Upon arrival at camp, ALL staff and campers will be asked if they are experiencing any COVID-19 symptoms (cough, shortness of breath, sore throat and/or fever). Their temperature will be taken with a touchless thermometer. "fever" per the state guidelines are identified as 100.4 or higher. In this event, multiple thermometers will be used for confirmation. The first two staff to arrive will take each other's temperature and answer the short questionnaire, daily.

Q: What will happen if a camper or staff member has a fever upon entering the building/camp?

A: Anybody with a fever will be sent home immediately. Please note that a "fever" is considered to be 100.4 per state guidelines. In this event, multiple thermometers will be used for confirmation. Please understand that while we recognize this may be an interruption to your day, we are enforcing both local and state guidelines to help reduce the spread of COVID-19.

Q: How long do I have to wait after my child has a fever of 100.4 or higher and/or other symptoms (cough, shortness of breath, sore throat) before he/she can return to camp?

A: Per state guidelines, "person(s) with suspect or confirmed COVID-19 must stay out of day camp until symptom-based criteria are met for discontinuation of isolation:

1. At least 10 days have passed since symptoms first appeared

AND

2. At least 3 days (72 hours) have passed since recovery (recovery is defined as resolution of fever off any fever reducing medications plus improvement in other symptoms)."

Q: What is the plan if a camper or staff member feel ill while at camp?

A: Per state guidelines, "any person that develops symptoms of COVID-19 while at the day camp should be masked if they are over 2 years of age, removed from contact with others, and be immediately sent home."

Q: What is the plan for keeping as much of the facility being used as disinfected and sanitized as possible?

A: Per state guidelines, staff will carry all equipment needed for the day, with them. Any items that cannot be easily cleaned and disinfected will not be used. Groups will use the same space for "down time", snack and lunch whenever possible. Staff will also carry their own cleaning and disinfecting products and clean each space, equipment and supplies as best as possible before they leave a particular space.

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Q: What is the Y's policy on masks this summer?

A: Campers will NOT have to wear a mask while they are at camp. Staff will wear a mask during times that they cannot maintain a safe and social distance of at least 6 feet during any activity.

Q: Will you have an adequate amount of hand washing stations to be able to accommodate all campers and staff?

A: Yes, that is our intention. We have at least doubled the number of sanitizing stations at all of our facilities and added portable handwashing stations where we felt it was necessary.

Q: How do you plan to socially distance on rainy days?

A: Great questions! Our intention is to keep campers/staff at a 6' distance from one another. However, that's an abnormal concept for children in a high activity environment. On rainy days (every day for that matter), staff are going to do their best to promote social distancing amongst their campers but in the event, it is not possible then staff will wear a mask.

Q: Will my child still be able to participate in all typical camp activities, such as boating, archery, and swimming?

A: Yes, these activities (mainly at Camp Sargent) will still take place but with modifications to meet the state guidelines set for Day Camps this summer.

Q: What is the reasoning for cancelling bus service this summer?

A: The reason for this is that with both the bus company and the state health guidelines on transportation we would only be permitted to serve a small group of children and with the specific guidelines pertaining to non-cross contaminating of spaces, it wasn't logistically feasible.

Q: What is the reasoning for cancelling pre (7-9am) & post (4-6pm) care for the summer?

A: To meet the new guidelines of keeping campers in their groups, the camp day will run from 8:00am until 5:30pm. We ask that you drop off by 9:00 and pick up after 4:00 to ensure a full camp program. We will not be running a separate Pre-Camp or Post-Camp program. This also means we will not have swim lessons offered in the afternoon. If you registered for Pre- or Post-Camp, Bus and/or swim lessons, you will receive a credit on your account.

Q: What happens when my child leaves one camp for a week, and goes to another camp? Will they be put back with the same counselor when they return?

A: Whenever possible, yes! This is something that we have always tried our best to do in years past for consistency purposes between the campers, staff and parents. Our intention is to do this but at times there *might* be scenarios where it is not possible.

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Q: What is the refund policy if my child becomes sick and cannot attend camp, or if me or my child are uncomfortable continuing because a staff member or camper has become sick?

A: For 2020 we will be issuing full system credits to anyone who chooses to cancel summer camp. Please note that these requests MUST be in writing (email form is preferred for date and time stamp purposes) directly to the Camp Director PRIOR to the first day of the camp week wishing to be canceled.

Tiffany Joslin (Camp Sargent) at tjoslin@nmymca.org
Tracy Beauregard (Sports Camp) at tbeauregard@nmymca.org
Kristen Capriotti (Camp Create) at kcapriotti@nmymca.org

Q: Can my child still attend camp if a member of our household has tested positive for COVID-19?

A: Anyone who has had contact with someone confirmed or probable to have COVID-19, must complete isolation or quarantine procedures in coordination with the local health department prior to returning to the program. All suspected or confirmed cases should be communicated to your YMCA director.

Tiffany Joslin (Camp Sargent) at tjoslin@nmymca.org
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Q: If someone in my child's group (staff or camper) tests positive or is suspected of having COVID-19, will my child be forced to stay home for the remainder of the week?

A: Any concerns will be handled by our camp directors and our COVID coordinator, and impacted families will be contacted directly to discuss what further steps need to be taken based on state and local health department guidelines.

Q: Is it true that swim lessons at Camp Sargent have been canceled for 2020?

A: Unfortunately, yes, this is true. The reason being that in order to work within the guidelines, instructors would have to wear a mask and, in the water, we didn't feel that would be safe.

Q: Why is the Y using a new registration system?

A: The new system is called Personify. Ultimately, it will offer you as the customer many more options right at your fingertips. We understand change isn't always easy but again, the decision for this had you in mind, first! We need all parents/guardians to upload immunization records, health information, emergency contacts, and authorized pickups. This will need to be completed prior to your child's first day of camp.

Q: What if I sign my child up for summer learning program(s)? Would they be able to attend while at camp?

A: Each camp will have a designated space for children who attend online school programs only? However, we ask that you make the Camp Director aware of this at least one week in advance so that considerations can be made to have a quiet, comfortable and supervised space available for your child.

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Q: How will pick up and drop off work this year? Is it still the same procedure?

A: Camp Create at the Merrimack YMCA – Drop off and pickup will be the same as last year but Camp Sargent and Sports Camp at Westwood Park will be slightly different. The main reason for this is so camp drop off and pick up is done with parents/guardians staying in their cars. This is for convenience, efficiency and to follow the safety guidelines from the state to help prevent the spread of COVID, by socially distancing.

**CAMP CREATE
AT THE
MERRIMACK Y**



Camp Sargent on Lake Naticook – Drop off and pick up will be done by driving in the one-way entrance and bearing right, follow posted signs and staff directions. Parents will stay in their vehicle as camp staff will assist your child in and out of it. Afterwards please go slowly out the exit only outlet. No one will be permitted in to the building except for staff and campers.



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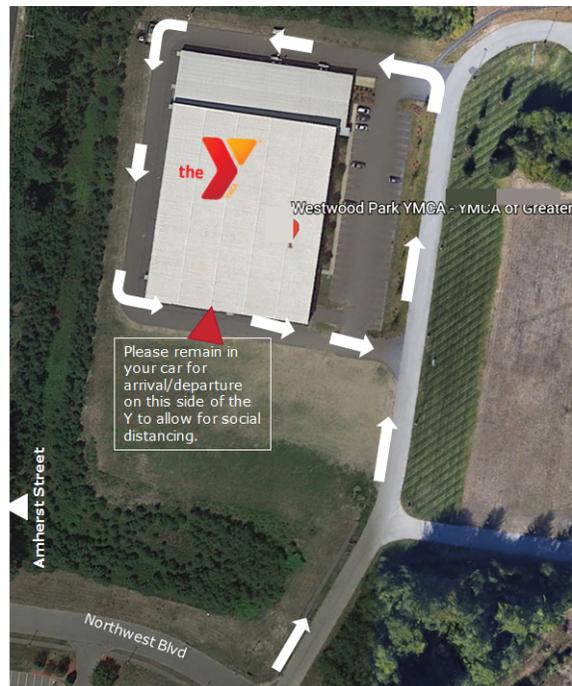
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Sports Camp at the Westwood Park YMCA - Drop off and pick up will be done by driving around the building to the doors on the side. Parents will stay in their vehicle as camp staff will assist your child in and out of it. No one will be permitted into the building except for staff and campers.

SPORTS CAMP AT THE WESTWOOD PARK Y



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